



Quality policy

One goal: to satisfy you.

INFACO has always made the satisfaction of its professional customers, dealers and partners a main strategic goal.

INFACO invests in innovation and the development of new tools so that everyone can work as comfortably as possible. All that while guaranteeing user efficiency and safety.

Our tools are designed to last and to be used all over the world. We have therefore set up an effective local service thanks to our dealer network, and guarantee quality, responsiveness and traceability for all our tools.

For each new generation of tools, we make sure we build in the best technology to improve their performance and available functions.

Quality management is based on the ISO 9001 standard making it possible to secure and smooth both internal operations and those with our partners. They also share our performance and durable customer satisfaction requirements.

To guarantee quality, we have undertaken a continuous improvement process to develop an ever more effective organisation. All our employees are involved in quality control throughout the design, industrialisation, acceptance, production, delivery, maintenance and after sales steps.

Being attentive to customers is part of our DNA, especially thanks to customer support available in several languages and a permanent watch for needs to design your future tools.

Cahuzac-sur-Vère, 01/07/2022

M.DELMAS Davy

CEO